



# RAINBOW® SANDALS RETURN & EXCHANGE POLICY

Thank you for your order and we want you to love your Rainbow® Sandals. If you need to return or exchange your new sandals, please complete this form and include it in your package.

## ORDER & SHIPPING INFORMATION

Web Order # \_\_\_\_\_ Ship to Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Phone: \_\_\_\_\_

## WHAT WOULD YOU LIKE TO DO?

**Return:** We will refund the cost of the sandal(s) to the credit card they were charged to.

**Exchange:** \_\_\_\_\_  
*(Style / Color / Size)*

## EXCHANGE SHIPPING FEE

For exchanges ONLY, There is a \$7.00 reshipping fee for one pair + \$2.00 for each additional pair (continental U.S.). You are responsible for any price difference. For more information, contact Retail Customer Service at (949) 276-4431 or info@RainbowSandals.com

Charge card on file. **Customers who paid by Apple Pay or Paypal will need to provide credit card information:** \_\_\_\_\_ Exp: \_\_\_\_\_ / \_\_\_\_\_

Charge this card: \_\_\_\_\_ Exp: \_\_\_\_\_ / \_\_\_\_\_

I would prefer to be called for my credit card information at: \_\_\_\_\_

Sent check for shipping and/or price difference

## TELL US MORE

Did we send you the wrong sandals? \_\_\_\_\_

Was there an issue with the sandals you received? Please explain: \_\_\_\_\_

Other: Please explain the situation and what you would like us to do: \_\_\_\_\_

## SEND ALL PACKAGES TO:

Rainbow® Sandals • 900 Calle Negocio • San Clemente, CA 92673

**\*\*\*Please insure your package for your own protection and keep your tracking #\*\*\***

Tel: (949) 276-4431 • Email: Info@RainbowSandals.com